



# Electronic Lodgement News

## St.George and BankSA

Wednesday, 25 June 2008

### All St.George/BankSA Products Now EL Enabled

We are pleased to advise that as of 1 June 2008, all St.George/BankSA products are now available to be lodged through the St.George/BankSA Electronic Lodgement Browser. This can be accessed through St.George/BankSA 'Online Services' on the St.George/BankSA Broker Website.

**Please note:** If you are lodging loans through your aggregators software, you may not yet be able to access all St.George/BankSA products. We are working with a number of aggregator's over coming weeks to update relevant third party software.

### Accessing 'Transaction Accounts' and 'Loan Protection' in EL

The ability to select 'Transaction Accounts' and 'Loan Protection' is now available through the St.George/BankSA Electronic Lodgement Browser. Access this feature using the following steps:

- Go to the '**Loan Details**' tab
- Scroll down to the '**Features and Documents**' section
- Select '**Loan Protection Insurance**' or '**Transaction account**' from the drop down menu

#### Features and Discounts

Feature	
Transaction Account	<input checked="" type="checkbox"/> Cheque Book <input type="checkbox"/> Any person on account to sign
Cheque Book	<input checked="" type="checkbox"/> Debit Card <input type="checkbox"/> All people on account must sign
Offset	<input checked="" type="checkbox"/> Registration for Phone and Internet Banking <input type="checkbox"/> Other
Partial Offset	
Rate Lock	
Relocation	
Portfolio Interest Capitalised	
Credit Card Application	
Transaction Account	
Loan Protection Insurance	\$300,000

**Please note:** If you are lodging loans through your aggregator's software, this feature may be unavailable. In this instance, please make a note in the 'notes' or a similar section of your relevant application software.

### Fast track your Lodgements! EL Tips for Faster Processing

For faster approvals, there are a few things you can do to speed up processing of electronically lodged loans.

- **Use the EL Checklist and Privacy Statement:** Now there is no need to wait until you lodge the deal before accessing the EL Checklist and the Privacy Statement. Both forms called 'Essential Documentation for Electronic Lodgement' can be downloaded direct from the 'Forms' section of our broker websites: [www.brokers.stgeorge.com.au](http://www.brokers.stgeorge.com.au) or [www.brokers.banksa.com.au](http://www.brokers.banksa.com.au).

Print the Privacy Statement before any client interview for the customer to sign immediately and fax it at the same time as you lodge your application.

- **Fax or email your EL Supporting Documentation:** Send your supporting documents at the same time as you lodge your EL deal. This will significantly speed up the time taken to reach formal approval. We are unable to verify your loan application until the EL Checklist and supporting documents are received. You can now fax or email this documentation to your dedicated processing unit (see over page)...

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Product	FAX NUMBER	EMAIL ADDRESS
Adelaide BMS	1300 738 412	loanprocessingade@banksa.com.au
Brisbane BMS	1300 736 571	loanprocessingbris@stgeorge.com.au
Melbourne BMS	1300 736 286	loanprocessingmelb@stgeorge.com.au
Newcastle BMS	1300 738 279	loanprocessingnewcastle@stgeorge.com.au
Parramatta BMS	1300 736 849	loanprocessingsupport@stgeorge.com.au
Perth BMS	1300 738 412	loanprocessingsupportperth@stgeorge.com.au

**NB: For No Deposit Loans fax supporting documentation to 1300 309 568.**

## Frequently Asked Questions

- **Which numbers do I input into the 'Loan Summary tab'?**

When lodging electronically through our website, all brokers are required to enter two numbers in the 'Broker Parent Number' field and the 'Broker Number' field on the 'Loan Summary' tab.

**Broker**

Broker Parent Number:  ← 61111

Broker Number:  ← 12345

- **What information should I be placing in the 'Comments' section?**

The comments section should cover all aspects of the loan and also cover any potential questions that the loan assessor may have after reading the application.

**Please note:** DO NOT put asterics (\*) or colons (;) in the notes section as this will cause an error on submission.

**If you have any further queries regarding Electronic Lodgment contact your broker support centre, Mortgage Central on 1300 137 532, and choose option 3.**

Regards,

**Steven Heavey**  
General Manager  
Third Party & Specialist Distribution.

